

## Privacy Policy

**Effective Date:** August 24, 2026

Haven Academic ("we," "our," or "us") operates the website [www.havenacademic.com](http://www.havenacademic.com) (the "Site"). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our Site or enroll your child in our numeracy and executive function tutoring and academic intervention services.

As a California-based business, we respect your privacy and are committed to protecting the personal data of both students and parents/guardians in accordance with California law and applicable student privacy protections. Please read this policy carefully.

### Information We Collect

We collect information necessary to deliver personalized academic support and manage our services. This includes:

- **Parent & Guardian Contact Information:** Your name, billing address, home address, email address, and phone number provided when requesting consultations or enrolling in services.
- **Student Profile & Learning Details:** Your child's name, age, grade level, academic assessments, school reports, executive function goals, and neurodevelopmental background needed to design customized interventions.
- **Session & Progress Records:** Tutor notes, attendance logs, and session assessments tracking your child's numeracy and executive function growth.
- **Website Usage Data:** Your IP address, browser type, and device information automatically gathered when you visit our Site.

### How We Use Your Information

We use your information strictly to support student learning and manage operations:

- Designing individualized tutoring, intervention plans, and learning materials.
- Scheduling sessions and delivering virtual or in-person tutoring.
- Communicating learning progress, academic updates, and billing invoices to parents or guardians.
- Responding to service inquiries and adjusting educational plans over time.

### How We Share Your Information

We do not sell, rent, or trade student or family personal information to third parties. Data is shared strictly on a need-to-know basis with:

- **Tutors & Educational Specialists:** Vetted educators working directly with your child who require access to learning profiles to deliver targeted interventions.
- **Operational Service Providers:** Third-party platforms supporting operations, such as secure video session tools, scheduling software, cloud invoicing, and payment processors.
- **Legal & Safety Requirements:** When required by law, court order, or to safeguard the safety and well-being of our students, families, or staff.

## **California Privacy & Student Data Rights**

If you are a California resident, you hold specific privacy rights regarding your family's personal information:

- **Right to Know & Access:** You can request details about the specific personal and educational data we hold about you or your child.
- **Right to Delete:** You may request the deletion of your personal or student data, subject to legal requirements regarding financial and operational record-keeping.
- **Right to Non-Discrimination:** We will never discriminate against you or deny services for exercising your privacy rights.

To exercise these rights, please contact us using the details below.

## **Data Security**

We employ industry-standard physical, administrative, and technical safeguards to secure your student's learning records, address, and family contact details. While we maintain rigorous safety protocols, no digital system or online transmission is completely secure.

## **Contact Us**

If you have questions, concerns, or requests regarding this Privacy Policy, please contact us at:

Haven Academic

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